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| **Heuristic** | **Is the heuristic violated? How?** | **Severity** |
| **1. Visibility of system status**  The system should always keep users informed about what is going on, through appropriate feedback within reasonable time. | The website is clear and informative. All pages are labelled clearly with appropriate titles. The user is aware of the scenario and the system status is clear and visible. | 0 |
| **2. Match between system and the real world**  The system should speak the users’ language, with words, phrases and concepts familiar to the user, rather than system-oriented terms.  Follow real-world conventions, making information appear in a natural and logical order. | There are no descriptive icons in the menu bar, which might make user little bit confused to find the specific item. User should investigate each menu item carefully to find what they are looking for. Even though there are no icons available, users can easily understand the terminology which are used in menu bar. | 1 |
| **3. User control and freedom**  Users often choose system functions by mistake and will need a clearly marked ‘emergency exit’ to leave the unwanted state without having to go through an extended dialogue. Support undo and redo. | The website provides all the freedom to the user to manipulate the items available. User can even insert the custom value, undo things that they did unintentionally and so on. User can go back and forth between the pages easily. | 0 |
| **4. Consistency and standards**  Users should not have to wonder whether different words, situations or actions mean the same thing. Follow platform conventions. | Every page of the website is consistent. For example, the table data on all different pages are in similar format which makes website easier to use for the user. Same font family across all the pages, which gives overall consistent look and feel to the website. | 0 |
| **5. Error prevention**  Even better than good error messages is a careful design which prevents a problem  from occurring in the first place. | The website provides better error prevention. If the user is searching for something and could not find it, it gives informative message. So that the user can figure out what went wrong. | 0 |

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| **6. Recognition rather than recall**  Make objects, actions and options visible. The user should not have to remember information from one part  of the dialogue to another. Instructions for use of the system should be visible or easily retrievable whenever appropriate. | The website offers the list of available options while user is trying to search for something. So that the user doesn’t have to remember the things that they are looking for. | 0 |
| **7. Flexibility and efficiency of use**  Accelerators – unseen by the novice user – may often speed up the interaction for the expert user, such that the system can cater to both inexperienced and  experienced users. Allow users to tailor frequent actions. | The interface is quite flexile, but beginner user might find it a bit complicated to use. A lot of options, menus/submenus are available which might make a beginner user a bit confused to use it. | 1 |
| **8. Aesthetic and minimalist design**  Dialogues should not contain information which is irrelevant or rarely needed. Every extra unit of information in a dialogue competes with the relevant units of information and diminishes their relative visibility. | This is clear and well-organized website. All the margin and spaces between texts are arranged properly. No unnecessary information is added. | 0 |
| **9. Help users recognise, diagnose and recover from errors**  Error messages should be expressed in plain language (no codes), precisely indicate the problem and constructively suggest a solution. | If some error occurs while browsing through the website or while searching something, the website will give instructions to the user what to do next or it will land the user to the home page. | 0 |
| **10. Help and documentation**  Even though it is better if the system can be used without documentation, it may be necessary to provide help and documentation. Any such information should be easy to search, focused on the user’s task, list concrete steps to be carried out and not be too large. | The website does not provide any documentation or help on how to use the website for the novice users. | 1 |

Website: <https://nepsealpha.com/>